

From: Freedom of Information Requests
Sent: 24 April 2025 13:48
To:
Subject: Freedom of Information response

Dear Sir/Madam,

Thank you for your Freedom of Information request dated 8 April 2025 for information about mould complaints in housing. Please find below City of Doncaster Council's responses to the questions you have raised.

1. How many complaints did the council receive between January 2023 and December 2024 related to mould or damp within private and social housing?

Response: Complaints for private sector housing damp and mould only. There will be complaints received for other issues with damp and mould potentially included, however this data is not extractable from our database.

2023 - 71

2014 - 47

2. How many (if any) of these complaints were recurring?

Response: 0

3. How many mould or damp incidents reported between January 2023 and December 2024 were classified as making the property uninhabitable?

Response: 0

4. How many properties are currently known to be dealing with damp or mould issues that haven't been fixed by the council?

Response: This information is not held.

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £49 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Yours faithfully,

Ellen Dook
Information Governance Officer
Corporate Resources

City of Doncaster Council

Address Civic Office, Waterdale, Doncaster, DN1 3BU Website www.doncaster.gov.uk